



MALDIVES AND MORE  
DIVING TRAVEL AGENCY

Nautilus  
two maldives  
liveaboard

## NAUTILUS TWO – MALDIVES THANKS FOR YOUR BOOKING

Dear friend of Nautilus Two!

First of all, we would like to thank you for your booking. This letter should inform you about all important details of your journey. We kindly ask you to read this information entirely and carefully.

### YOUR JOURNEY

#### BOOKING CONFIRMATION

Please check the details on your booking confirmation. The spelling of your name is especially important! If the name is incorrect on the flight ticket, this can lead to problems, as the name must be stated as in your passport. If incorrect information is provided, the customer is liable for the additional costs. Please provide us with a copy of your passport when booking flights.

#### PAYMENT

We ask you to transfer the stated deposit to our account. The remaining amount is due 20 days before departure. Please understand that we can only send the travel documents once we have received the full payment. You will receive the travel documents approx. 14 days before departure.

Our bank details are as follows:

**Raiffeisenbank Attersee Nord**  
IBAN: AT85 3460 8000 0008 7460  
BIC: RZOOAT2L608

Please include your booking reference number in the transfer so that we can allocate the amount correctly.

#### YOUR FLIGHT

Please be sure to arrive at the airport at least 120 minutes before departure time.  
Please note diving lights with batteries /rechargeable batteries must be transported in your hand luggage.

#### CONDITIONS OF ENTRY

Please check the respective entry regulations depending on your country of origin. Austrian, German & Swiss citizens require a passport that must be valid for at least 6 months upon departure.  
Upon arrival at the airport, a free Visa for a stay of up to 30 days will be issued.

To enter the country, the mandatory Online-Traveler-Declaration form "IMUGA" must be filled out under following link: [Imuga - Maldives Immigration](#)

The form can be completed 96 hours before departure. The QR-Code, which is automatically generated after completion, may have to be shown upon request. Please take a photo or screenshot of the QR code.

Please consider the strict import regulations in the Maldives: for example, the import of alcohol, pork and pornographic material is strictly prohibited.

#### INSURANCE

We highly recommend taking out travel & especially diving insurance.

#### PAYMENT & CURRENCY

National currency is the Maldivian Rufiyaa. The export and import of the national currency is prohibited. On board and on the islands the preferred method of payment is foreign currencies as Euros and US Dollars (credit cards are also accepted).

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#### LOCAL TIME

Summertime: MEZ + 3h  
Wintertime: MEZ + 4h

#### ARRIVAL & TRANSFER

A crew member - identified by a Nautilus Two sign - will welcome you at Malé International Airport in the arrival hall after the baggage claim area. Depending on the time of arrival, there might be short waiting times, or multiple transfers will be carried out if necessary.

The approximately 20-minute transfer to Nautilus Two takes place with our Diving Dhoni. We recommend preparing your diving equipment during the transfer time to Nautilus Two already.

In order to ensure a smooth and timely departure of Nautilus Two, arrival in Malé should take place by noon at the latest - arrivals later than 1:00 p.m. after consultation, as this could make a chargeable special transfer necessary.

#### CHECK-IN

Check-In takes place at 09:00 a.m.

Arrived on board the Nautilus Two, we welcome you with a refreshing Welcome Drink and show you our mandatory Safety & Boat Briefing video. Afterwards we ask you to fill out our guest registration card & disclaimer of liability.

#### ACCOMMODATION

Almost all cabins are equipped with a king-size double and a king-size single bed and can therefore be easily occupied as twin configuration and/or double configuration for couples.

We are happy to try to take special requests into account. Cabin occupancy will be arranged automatically by the time of booking subject to any changes. Half twin cabins are always only occupied lady to lady or gentleman to gentleman.

Each cabin has an air conditioner which can be individually controlled 24 hours a day in each cabin. You will find further information and the safety conditions on board in directly in your cabin.

#### WIFI

We offer limited WIFI for free. You can get the access code from our salon manager/barman.

Please note that some areas provide slow or sometimes no connection to the internet (no right of refund if functionality is lacking).

Please use the internet only for messaging and E-Mails, not for streaming Music or Movies.

If you need more or stronger data volume, you can purchase local SIM cards directly at the airport in Malé after arrival – our Crew will be happy to assist you.

#### DIVING & DHONI

All our dives are performed from the Diving Dhoni. Your diving equipment remains on the Dhoni throughout the trip. BCD and regulator can remain attached to the tank throughout the tour. Each diver has an own basket under the seat for the rest of the equipment.

#### EQUIPMENT & TANKS

12-l (14-l tanks - limited on request & pre-order for high air consumption) are available with DIN or INT connection so you don't need to bring an adapter with you.

Weights and weight belts get also provided on board, but please bring the rest of your diving equipment with you (including a dive computer).

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If you need rental equipment (subject to payment), we ask you to let us know during booking process, stating your needed sizes, so that we can organize everything for you in a time prior to the trip.  
Since you are in a diving area with (strong) currents, carrying a safety buoy is mandatory for EVERY diver.

#### ENOS – EMERGENCY & LOCATION SYSTEM

Nautilus Two is one of a few liveaboards in Maldives which are equipped with the emergency & location system "ENOS".

As there can often be strong currents in the Maldives, this system is indispensable for divers not running the risk of drifting off and not being found by the boat.

Each diver will receive his own GPS transmitter in the first two days, which should be attached to the diving equipment in 2 different places to avoid loss. If the transmitter gets lost, we will have to charge you the cost of € 480,-. You will receive a detailed briefing on the handling directly on Nautilus Two.

#### DIVES

Please bring your diving certificate / diving license and your logbook with you.

In your own interest, we strongly recommend a medical diving examination (under 40 every two years, over 40 every year) as well as taking out diving insurance with appropriate cover.

An appropriate diving experience of at least 40 dives is required. Our diving guides are authorized to keep the diver away from a dive if they are unable to meet the diving requirements for the upcoming dive or are under the influence of alcohol. We ask for your understanding that this dive will not be refunded!

#### DIVING PROCEDURE

We recommend preparing your diving equipment after arrival on the Dhoni during the transfer time to Nautilus Two.

If you arrive in the morning, a check-dive will be offered in the early afternoon – depending on the transfer situation.

If you arrive at noon or in the afternoon, the dive on this day will be omitted.

Beginning from the 2<sup>nd</sup> day onwards, 2-3 dives are offered daily. For longer crossings between the atolls, we reserve the right to replace the dive in the noon with a night (sunset) dive if conditions permit. The captain has the final decision.

The last dive always takes place early in the morning the day BEFORE departure without exceptions.

#### NITROX

We recommend diving with Nitrox in the Maldives. A Nitrox certificate is required for this.

Our membrane system produces Nitrox 1 EAN 32 (+/- 2%). It is possible to book a Nitrox package for the tour in advance (€ 15,- / night). If the fillings are ordered individually directly on board, the cost is € 5.50,- (+ 10% service charge + 16 % TGST tax) per dive.

#### SNORKELING

Snorkelers are very welcome on board. Depending on local conditions, snorkelers can join the divers with the Diving Dhoni. If the dive site is not suitable for snorkeling, the snorkelers will be taken to a nearby reef by dinghy (small tender boat).

If requested, we can provide you with a local snorkeling guide. We recommend bringing your own snorkeling equipment.

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### ROUTINGS & ADDITIONAL CHARGES

Depending on the weather, current conditions and moon phase, we reserve the right to adjust our routing in order to guarantee our guests the highest possible level of the best diving experiences.

#### BEACH BBQ

Once a trip a Beach-BBQ is offered in the evening, which takes place on an island (depending on the weather conditions. For this purpose, a national island fee of €5,- per person will be charged by the Maldivian government.

We ask for your understanding that if the weather does not allow the BBQ on an island, it will take place at the stern of our liveaboard in a beautifully decorated ambience. In this case, of course, the National Island fee does not apply.

#### HANIFARU MANTA BAY

It is a fix part of our "Northern Tour including Hanifaru Manta Bay" routing, is located in a protected bay in Baa Atoll and can only be visited with a local guide. A national park fee of USD 25,- per person is collected on site.

As it is a snorkeling excursion lasting approximately 3 hours which does NOT involve diving, it results in a maximum of 2 dives being carried out on this day.

#### FUVAHMULAH

During our Southern Trips including Fuvahmulah, a dive on the "Fuvahmulah Plateau" (included) as well as two guided dives with the Tiger Sharks in the "Tiger Zoo" (subject of payment) are offered.

The fee per Tiger Shark dive is USD 40,- and has to be paid on site. Since there is no anchorage around Fuvahmulah, the Nautilus Two has to keep moving constantly, which makes it necessary to sail to Fuvahmulah at night and return to the next atoll only at night.

### MEDICAL CARE

There are three emergency cases on board - one on the wall of the salon, one with emergency medicine under the steering wheel, and a DAN & hand case on the Diving Dhoni.

Further there are two defibrillators - one in the salon, one on the Diving Dhoni.

In addition, the Nautilus Two has 2 x 50l oxygen tanks including a regulator unit - one in cabin 213, one on the Diving Dhoni.

There is a decompression chamber under medical supervision on the islands of Bandos & Kuramathi.

Public & private hospitals are located in Malé and Hulhumalé.

Further emergency numbers as well as an emergency plan are posted in the salon.

### TO BRING ALONG

Besides your diving equipment and swimwear, we recommend bringing a light beach towel, headband to protect your ears, sun protection and - if necessary - longer, light clothing for the evening. If you want to sleep on the deck under the stars, we recommend taking a light sleeping bag with you.

### MEALS

Meals on board are provided on a full board basis in the form of a buffet. Our chef always tries to prepare varied dishes for you in his small kitchen. Please remember that almost all food, except seafood, fish & coconut products, must be imported & carried along. Please let us know if you have any food intolerances before your arrival.

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### BEVERAGES

Our barman will be pleased taking care of your well-being and spoil you with freshly tapped beer, long drinks, cocktails, wine, soft drinks & freshly squeezed juices.

Each guest will have their own bill with their added drinks. Please let our barman know your name and room number when ordering.

Payment can be made, for example, the evening before your departure in cash (EUR / USD) or by credit card. Our price includes water & juice from the dispenser, tea & instant coffee. Espresso is charged extra. Please make sure to drink enough water.

### POWER SUPPLY

220 Volts – 24 hours. No adapter for Austrian/German plugs (two pin) necessary. We also have some British (three pin) plugs on board. A big loading station is located in the salon. Please do not load your devices in the cabins under any circumstances due to safety regulations – **risk of fire!**

### BATHING & SUNBATHING

Please do not jump into the water when the engines are running and ask the captain or crew to check if it is safe to swim before entering the water (currents).

Please do not enter the salon when wet. We are happy to provide you with hand & bath towels. Since these are available to us in limited quantities, we recommend you bringing also your own bath towel.

### FRESH WATER

We have two desalination plants on board that produce 10 tons of water daily. We also carry an additional daily tank of 8 tons with us. However, please use water sparingly.

### WHIRLPOOL

The crew will be pleased to fill it for you upon request. Unfortunately, since the ship is in constant motion, the whirlpool cannot be left permanently filled and has to get drained every now and then.

### CHECK-OUT

Check-Out takes place at 09:00 a.m.

On the last evening of the safari, our crew will inform you about your respective transfer times. This usually takes place 4 hours before your departure, as there may be longer waiting times due to the high volume at Malé Airport.

If your check-out is after 12:00 p.m. due to your departure time, we offer you the option of booking a "late check-out". Stay on board with full meals and keep your cabin until 8:00 p.m. at the latest for an additional charge of EUR 80,- per person including an extra transfer (only possible with advance reservation).

### CONNECTION STAY

In the case of a connecting stay, the transfer will be scheduled to arrive back at Malé airport at 9:00 a.m.

### LOCAL ADDRESS & PHONE NUMBER

Cell phone reception is available almost everywhere in the Maldives. If there is an urgent need, you or your relatives can have information transmitted through our office in Malé. Please pass on our contact details to your relatives.

Due to data protection regulations, we are not allowed to provide any information about your booking, but of course we are happy to forward urgent information!

Accessibility in emergency cases: **W Cruise Maldives Pvt Ltd** (local company)

Emergency Phone 1: + 960 777 9616 – Mr. Masood (Safari-Manager)

Emergency Phone 2: +960 779 7474 – Mr. Luthfy (Office Malé)

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In urgent cases you can also reach us by phone on Sundays and public holidays on the Austrian mobile number: +43 664 857 62 81 – Hr. Alois Männer (CEO)

#### TIPS

Tips are generally included in the safari price. If you are particularly satisfied with the crew and their service, our crew would of course be happy if you would reward them additionally.

At the end of your trip, you will find an envelope in your cabin in which you can hand over the additional tip to the barman, which will then be distributed fairly to all crew members. Thank you very much!

#### EXTRA TRANSFERS

If you want to arrive or depart during a running safari, the extra transfer will be organized by our local agency and is subject to a charge. There is no entitlement to a specific type of transport (speedboat, Dhoni or seaplane). Booking of the appropriate transportation depends on the local conditions.

#### IN CASE OF INCONVENIENCE

Should something not meet your satisfaction, we ask you to contact our Safari Manager or your Dive Guide **immediately** so that they have the chance to react as early as possible and help you directly.

If – after informing our crew on site – a direct remedial action is not possible, our customers are obliged to have the complaint confirmed and to forward it to us upon return. If the customer omits this assistance, it may reduce his warranty claims.

#### TRAVEL CONDITIONS

This service is subject to the conditions of the professional association of travel agencies. Please consider the different cancellation policy for diving trips. If you have any questions concerning your diving holiday, please do not hesitate to contact us. Have a nice and eventful holiday and thank you for travelling with us.

#### CANCELLATION POLICY

up to 120 days prior to departure.....	20%
120 to 90 days prior to departure.....	35%
89 to 60 days prior to departure.....	50%
59 to 30 days prior to departure.....	75%
29 days prior to departure & No Show.....	100%

Best regards,  
Your Diving Travel Team



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